

FRANGI EXAUCE

(Willing to relocate nationwide) | frangindn@gmail.com
[linkedin.com/in/fndouna](https://www.linkedin.com/in/fndouna)

EDUCATION

University of the Cumberlands | Williamsburg, Kentucky | Ph.D. in Information Technology, In Progress

Strayer University | Atlanta, GA | M.S. Computer Information Systems & Assurance, 2025

- Graduated with honors **GPA: 3.8**

Strayer University | Arlington, VA | B.S. Information Technology Project Management, 2022

- Graduated Summa Cum Laude **GPA: 3.97**

SKILLS

Project Management: Project Coordination, Scheduling, Risk Management, Agile, Waterfall, SDLC

Tools: Jira, Google Workspace (work); Microsoft Project, Excel, PowerPoint, Smartsheet (academic)

Business: Documentation, Data Analysis, Customer Service, Stakeholder Communication

Technical: App Testing, Defect Documentation, Retesting, IT Troubleshooting

PROJECT EXPERIENCE

Feddy E-Commerce IT Planning | Individual Academic Capstone

Strayer University

2022

- Developed business requirements and an IT infrastructure proposal for a fictional online retailer.
- Created a Microsoft Project schedule with task durations, dependencies, and fictional team assignments.
- Built an Excel equipment estimate using quantities, unit prices, and subtotal and total formulas.
- Prepared customer process diagrams, planning reports, and an executive PowerPoint presentation.

RELEVANT EXPERIENCE

Project Manager

NADA Mobile App | Remote

May 2023 - December 2024

- Created and assigned Jira tasks with the senior product manager; tracked deadlines and followed up on blockers.
- Tested app features, logged defects in a shared QA sheet, checked multiple accounts, and retested developer fixes.
- Organized Google Drive documents and maintained sharing permissions under supervisor direction.
- Checked receipt of source code, access information, and technical documents against a developer handoff checklist.
- Supported launch events through attendee check-in, app introductions, and trial voucher distribution.

Apprentice - Project Support

Hope & Reconstruction | Atlanta, GA

October 2022 - March 2023

- Provided clients with project updates and responded to questions and concerns.
- Updated painting task statuses, recorded supply movements, and flagged low stock or placed replenishment orders.

EXPERIENCE

Member Associate

Chick-fil-A | Atlanta, GA

January 2023 - August 2023

- Worked with team members to maintain efficient workflow and customer service.
- Helped train new team members in a fast-paced service environment.